

## **AIDA HOTELS OY PRIVACY POLICY**

### **Controller**

Aida Hotels Oy ("Aida")  
Kaisaniemenkatu 3, 00100 Helsinki Finland  
Business ID: 2826050-9

### **Contact person in matter related to the file**

Markku Laitinen (markku.laitinen@carlton.fi)  
Tel: +358 9 6841320

### **Name of the Register**

Aida Hotels Oy Customer Register

### **Purpose of the Register**

Customer relations management  
Booking management  
Accommodation management  
Payments management  
Table reservations management  
Marketing

### **Content of Register**

Customer information: name, contact information, billing information  
Customer feedback data  
Booking information

Aida collects personal data by being directly provided to it by the registered person ("Data Subject") or via third party services (such as booking.com).

### **Regular disclosure of register data**

Data is not disclosed to other parties.

### **Transfer of register data to other EU/EEC countries**

Data is not transferred to other EU/EEC countries.

### **Transfer of register data to other nonEU/EEC countries**

Data is not transferred to other nonEU/EEC countries.

### **Rights of the Data Subject**

#### **Right of Access**

The data subject shall have the right to obtain from the controller confirmation as to whether or not personal data concerning him or her are being processed.

#### **Right to Rectification**

The data subject shall have the right to obtain from the controller without undue delay the rectification of inaccurate personal data concerning him or her. Taking into account the purposes of the processing, the data subject shall have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

**Right to erasure ('right to be forgotten')**

The data subject shall have the right to obtain from the controller the erasure of personal data concerning him or her without undue delay and the controller shall have the obligation to erase personal data without undue delay where one of the grounds set forth in GDPR Chapter3-Art.17 is applicable.

**Right to restriction of processing**

The data subject shall have the right to obtain from the controller restriction of processing where one of the grounds set forth in GDPR Chapter3-Art.18 is applicable.

**Submission of requests**

All requests regarding the rights of Data Subject shall be submitted to Contact Person (see above for contact details) in writing.

**More information about the Rights of the Data Subject**

<https://gdpr-info.eu/chapter-3/>

**Use of Cookies**

Aida Hotels Oy ("Aida") provides the carlton.fi, and aidahotels.fi/aida websites ("Websites"). Our Websites time to time uses cookies to collect and store information when users visit them. Visitors of our Websites may choose to set their web browser to refuse cookies, or to alert when cookies are being sent. For more information about cookies and how to delete them, visit [www.allaboutcookies.org](http://www.allaboutcookies.org).